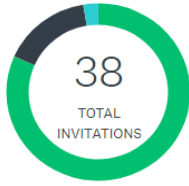


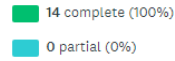
Stakeholder Survey - Community - 2024 MHCO

Invitations



16 clicked through (42.1%)
0 opted out (0%)

Responses

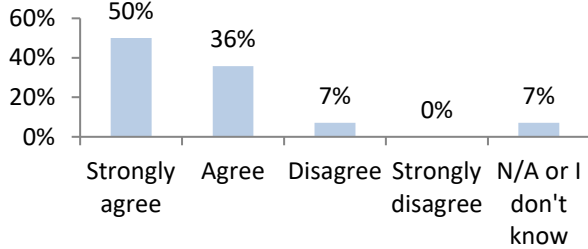


Outreach: 6 attempts

Invitations sent
Reminders Sent
Reminders Sent
Reminders Sent
Reminders Sent
Reminders Sent

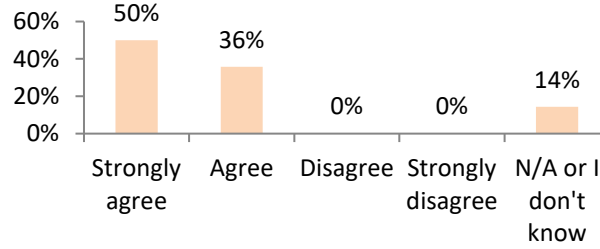
#	Dates
38	10/16/24
28	10/23/24
28	11/04/24
23	11/25/24
20	12/09/24
19	12/18/24

MHCO's facilities are clean and well maintained.



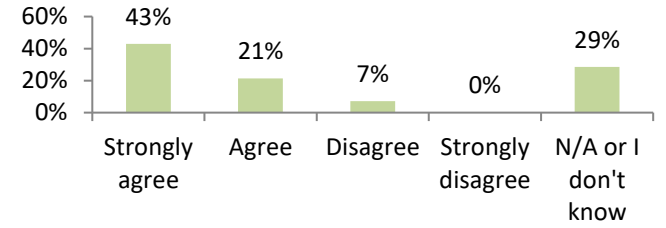
Strongly agree	7	
Agree	5	
Disagree	1	Total:
Strongly disagree	0	14
N/A or I don't know	1	

Persons with disabilities have access to MHCO's services.



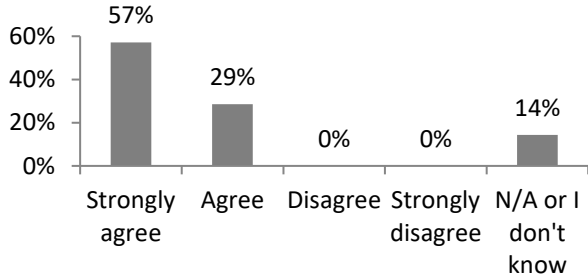
Strongly agree	7	
Agree	5	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	2	

MHCO's services are conveniently located and accessible to public transportation.



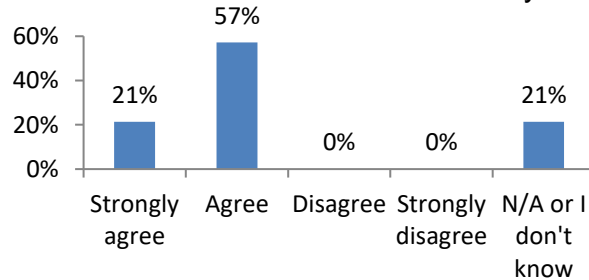
Strongly agree	6	
Agree	3	
Disagree	1	Total:
Strongly disagree	0	14
N/A or I don't know	4	

I believe that MHCO does not discriminate in the provision of its services.



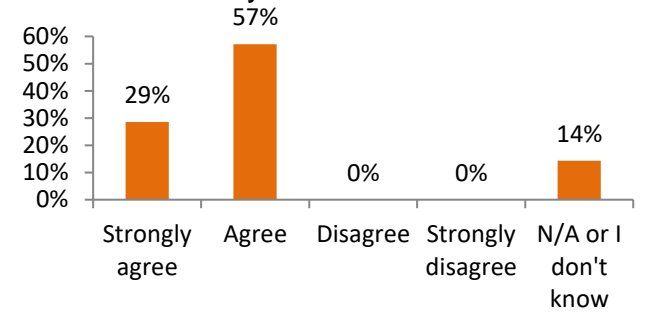
Strongly agree	8	
Agree	4	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	2	

Information about MHCO's services and eligibility criteria are made available to the community.



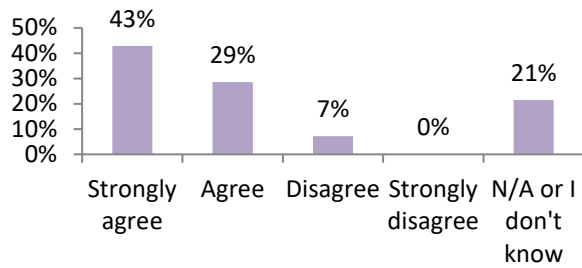
Strongly agree	3	
Agree	8	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	3	

I believe that MHCO provides culturally sensitive services.



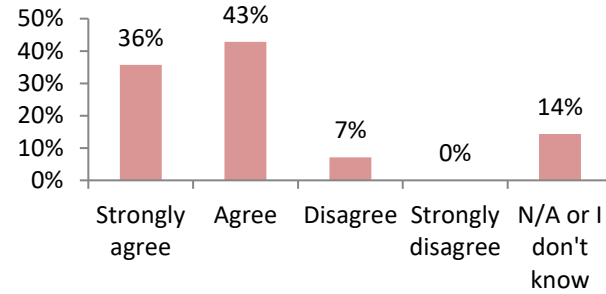
Strongly agree	4	
Agree	8	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	2	

I believe that MHCO respects the confidentiality of the persons it serves.



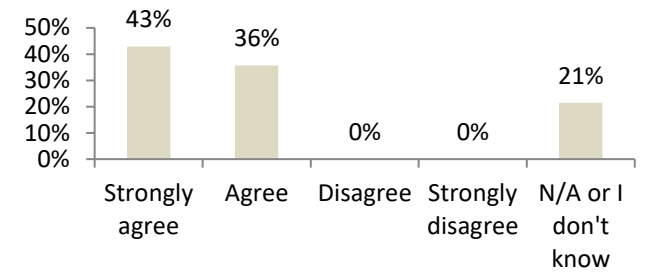
Strongly agree	6	
Agree	4	
Disagree	1	Total:
Strongly disagree	0	14
N/A or I don't know	3	

I believe that MHCO is known for its integrity and ethical practices.



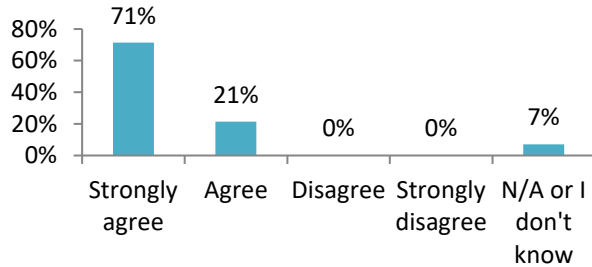
Strongly agree	5	
Agree	6	
Disagree	1	Total:
Strongly disagree	0	14
N/A or I don't know	2	

MHCO conducts public education to make its presence known to the community.



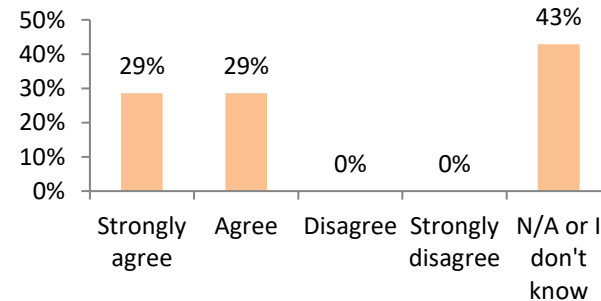
Strongly agree	6	
Agree	5	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	3	

MHCO works with other community organizations to advocate on behalf of the people it serves.



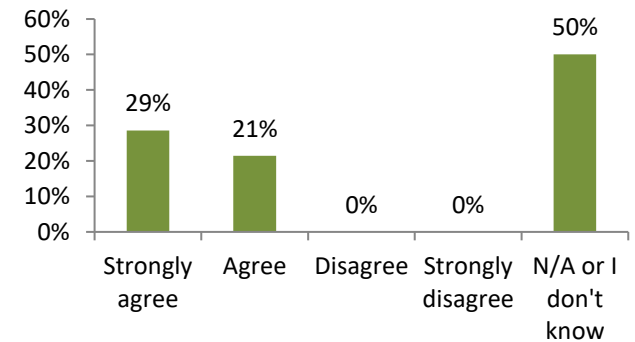
Strongly agree	10	
Agree	3	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	1	

MHCO promptly screens applicants and persons referred for its services.



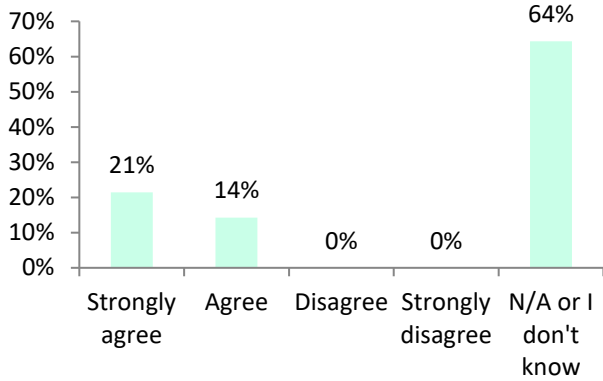
Strongly agree	4	
Agree	4	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	6	

Waiting periods for services are reasonable.



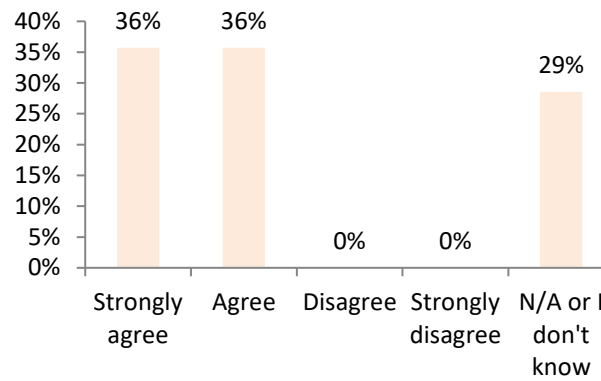
Strongly agree	4	
Agree	3	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	7	

Fees (when applicable) are reasonable and fair.



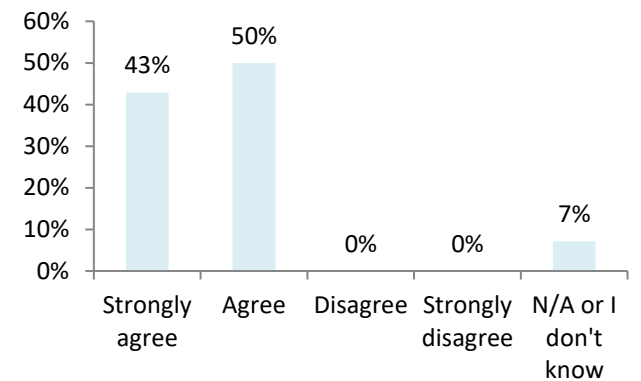
Strongly agree	3	
Agree	2	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	9	

I believe that MHCO is fiscally responsible.



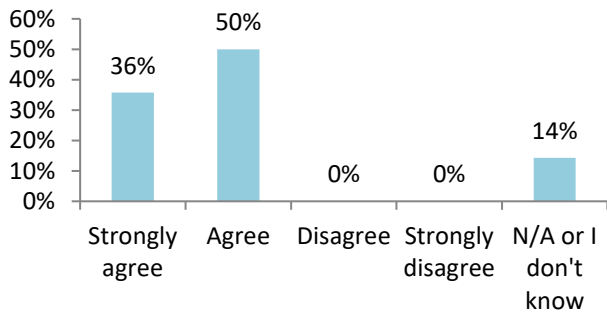
Strongly agree	5	
Agree	5	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	4	

MHCO's reputation with the community is favorable.



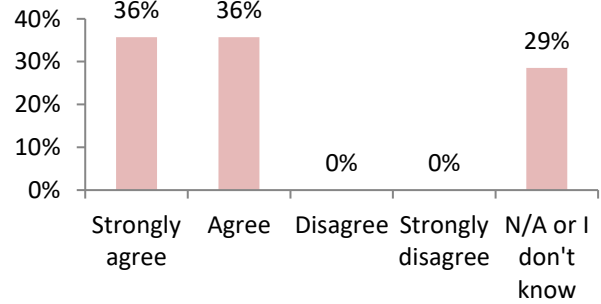
Strongly agree	6	
Agree	7	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	1	

Personnel are qualified and competent in the performance of their jobs.



Strongly agree	5	
Agree	7	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	2	

I believe that MHCO is in compliance with all applicable laws and regulations.



Strongly agree	5	
Agree	5	
Disagree	0	Total:
Strongly disagree	0	14
N/A or I don't know	4	

Comments

* Cortney is doing great work! I'm impressed with her commitment to building a network of services within the community.

* Awesome agency

* Based on my first experience with MHCO (2024), I feel their goal is to be more actively engaged in the community and surrounding areas on behalf of the population they serve, in a newly enhanced and more comprehensive way.